

香港恒生大學賽馬會住宿書院 The Hang Seng University of Hong Kong Jockey Club Residential Colleges



Residential Year 2022/23 宿生手冊 Resident Handbook





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#### Resident Handbook

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## Prof Hon S CHAN Vice-President (Learning and Student Experience)

We are delighted to welcome you to the HSUHK Jockey Club Residential Colleges (RCs). Whether you are beginning or continuing your journey at the RCs with us, we look forward to growing, living, and learning together with you.

The RCs are living-and-learning communities that foster academic excellence and all-round student development. One-third of our faculty members contribute towards student learning and success by serving in different positions in the RCs, such as RC Masters, Associate Masters, Resident Tutors and RC Fellows. They work closely with the Student Affairs Office and the Residential Colleges Unit in providing you with quality on-campus accommodation and a transformative learning experience.

The RC communities have a shared commitment to promote inclusion and diversity. Since their establishment in 2015, students, faculty, and staff from diverse backgrounds have lived together and learnt from each other. Let's continue to work hand-in-hand to promote a climate that is safe, civil, inclusive, and supportive.

Once again, welcome to the RCs and we look forward to working closely with you to support your successful learning journey.



### Ms Esther LEE Director of Student Affairs

Welcome to the HSUHK Jockey Club Residential Colleges (RCs)! As we continue to respond to the uncertainties of the ongoing pandemic, we are grateful to student residents for their understanding and cooperation in support of the greater good of public health. We are confident that this positivity will be passed down to the student residents of 2022/23 and that the RC communities will remain safe and strong.

In line with the University's mission of nurturing responsible global citizens and leaders, the RCs will continue to provide you with year-long development opportunities, such as aiming for Residential Life Student Leader Awards and acting as Sustainability Leaders, Floor Ambassadors, Fire Safety Marshals, and others. To get yourself involved and engaged at the RCs is easy – always keep an eye on our announcements; speak to other RC members whenever you have a chance; and last but not least, be open-minded and curious.

My team and I are honoured to have you as part of the RC communities. We look forward to meeting you around in our beautiful RCs!

# WELCONING Messages





## **PROF KEVIN C. K. LAM**RC Master of Lee Yick Hoi Lun Mosaic College

We treasure diversity and cultural differences, and promote cross-cultural activities and programmes to facilitate understanding and appreciation of different cultures. Students are encouraged to interact with each other and learn about other cultures and beliefs. Many of our local students will also travel to other countries for academic exchange or internships.



**DR PAUL FUNG**RC Master of S H Ho Wellness College

We believe learning should continue to happen beyond the classroom. Our team strives to create learning opportunities at every corner in the College. We hope our Wellnessians, after living here for some period of time, grow into a positive and responsible young adult.



**DR THOMAS MAN**RC Master of Patrick S C Poon Amity College

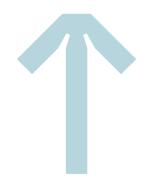
Patrick S C Poon Amity College continues our great tradition through further strengthening connections with our neighbourhood and the local community. In particular, you are most welcome to initiate and explore innovative ideas that can lead to sustainable social impact to our community.



DR HOWARD SONG

RC Master of Fung Yiu King Evergreen College

We are determined to make a positive impact on our campus environment through daily habits and create a residential community that is eco-friendly, socially conscious, and fiscally responsible for everyone today as well as future generations of residents.



## Our four RCs

### LEE YICK HOI LUN MOSAIC COLLEGE 利易海倫博文書院

Lee Yick Hoi Lun Mosaic College focuses on cultural diversity and is designed to complement students' experiences as capable leaders with global exposure and insightful vision.

Through an interactive living community comprising both local, non-local and exchange students, the members show appreciation of diversity and cultural differences.

At Lee Yick Hoi Lun Mosaic College, students build up friendships through social events like barbecues and hiking. The College also celebrates festivals like Chinese New Year and hosts traditional Big Bowl "Poon Choi" Feasts.

**RC Master** 

Prof Kevin C. K. LAM

Associate Master

Dr Chi Kit CHAN

**Resident Tutors** 

Ms Candice KONG
Mr Kay ZHANG
Dr Sabrina YEUNG



#### S H HO WELLNESS COLLEGE

善衡康活書院

Maintaining a healthy lifestyle is of utmost importance for the wellness of body and mind.

Amidst busy studies, students of S H HO Wellness College participate in various physical and spiritual care programmes, to learn to be mindful of the importance of physical, social and mental wellness.

Signature events include healthy cookery classes, regular Yoga, and Wing Chun classes. There are also fruit giveaways and inter-collegiate sports events.

**RC Master** 

Dr Paul FUNG

Associate Master

Ms Maggie WONG

**Resident Tutors** 

Ms Ashley LAM Mr Donald CHU Ms Phyllis AU







#### PATRICK S C POON AMITY COLLEGE

潘燊昌樂群書院

Focusing on "Community Engagement and Service", Patrick S C Poon Amity College fosters students' civic engagement through a series of community service opportunities and inspires leaders to meet local and global needs.

From visits to elderly homes to free tutorial services, students of the College reach out to people in need and practise generosity in the community.

They also develop negotiation and leadership skills through volunteer leader training.

RC Master

#### Dr Thomas MAN

Associate Master

**Dr Victor CHAN** 

**Resident Tutors** 

Dr Amy KONG Mr Rhett YU



#### FUNG YIU KING EVERGREEN COLLEGE

馮堯敬綠延書院

Fung Yiu King Evergreen College envisions itself to be a sustainable community in the twenty-first century.

Students of the College attain knowledge of sustainable living and dynamic relationships with mother nature.

Through out-of-classroom experiences like eco-tours and organic farming at the RCs, students reflect on their ethical responsibility towards global environmental issues and become inspired to make behavioural changes.

RC Master

**Dr Howard SONG** 

Associate Master

Dr Pui Sze CHEUNG

**Resident Tutors** 

Ms Deiya BAKAR Dr Eden CHOW











we are your

## LEARNING PARTNERS





#### **RC Masters**

As the leader of the RC Management Team and the overall in-charge of an RC, the RC Master builds the college identity by designing and implementing educational initiatives around the RC theme. Each Master leads their team in building a creative and inclusive learning culture at the RCs. The Master also handles residents' disputes, student conduct and emergencies at the RCs.

#### **Resident Tutors**

The Resident Tutors are faculty, staff members or postgraduate students of the University. Resident tutors provide pastoral care and engage residents through activities. They oversee one or two floors, supervise the Floor Ambassadors, and act as the first point of contact for residents. You are welcome to seek advice from them when you have any questions, suggestions or concerns.

#### **Associate Masters**

Associate Master is another leader of the Team. He/she assists the RC Master in carrying out a wide spectrum of duties to shape and build the RC community. He/she takes part in RC events regularly and encourages wider student participation. The Associate Master is also involved in handling residents' disputes, student conduct and emergencies at the RC.

#### **RC Fellows**

RC Fellows are faculty members who are actively engaged with a particular RC. Each Fellow affiliates with an RC and works closely with the RC Master in developing residential programmes.

Fellows do not live at RCs but are important learning partners to our residents. Fellows participate in or organise RC events, and provide students with advice on study, career, and personal development.





There are also designated staff in the Student Affairs Office (SAO) who promote and enhance the living and learning experiences. They also implement and refine the overall policies of the RCs by obtaining opinions and suggestions from students and other members of RCs.

### RESIDENTIAL COLLEGES UNIT, SAO

Under the Student Affairs Office, the Residential Colleges Unit (RCU) is responsible for the overall management of the RCs, including:

- Handling admission and allocation of all RCs:
- Managing the facilities and amenities of the site:
- Overseeing daily operational matters, such as security, cleaning service and maintenance.

### RC SYSTEM AND EDUCATION TEAM, SAO

The RC System and Education Team supports individual RCs in educational programmes, advisory boards, Executive Committees, and other administration. The team works closely with student leaders of the RCs. They also coordinate joint-RC and inter-RC education programmes.

#### SERVICE WORKERS

Security, cleaners, technicians and other operational staff are staff who keep the RCs safe and clean. Security service is available 24/7 and a designated security station is located at the lobby of each RC.





## Maintaining Healthy and Safe **RC Communities**

#### **VACCINE PASS FOR CAMPUS AND RC ENTRY**

All student residents must pay attention and comply with the latest anti-Covid measures and regulations enforced by the University and the Government, including but not limited to fulfil the latest Hong Kong Government's Vaccine Pass's requirement in conjunction with the prevailing University Health Declaration (HD) requirements.

#### **PUBLIC HEALTH**

- Wear a mask whenever you are outside the student room;
- Number of person per table in the Common Room is in line with the Hong Kong Government's requirement. Users should refer to the notice posted in the Common Room;
- Residents must conduct a temperature check when entering the RC premises;
- The RCs should not be regarded as venue for compulsory quarantine;

#### ADJUSTMENT ON POLICY UNDER THE PANDEMIC

- HSUHK students who are non-residents will not be admitted;
- Inter-RC visit (i.e. resident of an RC visiting another RC) is suspended until further notice;
- Overnight Visit Scheme is suspended until further notice;
- The opening hours and regulation of communal areas are subject to change.

Students' work in Fighting Against COVID Video & Photo Competition in 2021/22 安心拍片「恒」愛傳RC











#### Building

## HARMONIOUS RC COMMUNITIES

#### Say No to Sexual Harassment

The University is committed to creating an environment free from sexual harassment. The University has set up protocols to handle sexual harassment complaints from University members.

#### **Getting along with your Roommates**

Let your roommate know your preferences and expectations as soon as you move in:

- Are you an early or late person?
- Are you a fan or hater of the snooze button?
- Do you tidy up your room every now and then?

The earlier you let your roommate know these things, the sooner you and your roommate can figure out a mutually beneficial way of living.



#### **Alcohol Awareness**

Possession or consumption of alcohol is strictly prohibited in the RCs. Prior approval from the RC Master must be obtained if an RC event involves drinking.

The legal drinking age in Hong Kong is 18. If you consume alcohol outside the University, make wise choices to keep your risk of alcohol-related accidents, injuries, diseases and death low.

#### **Drug Awareness**

The Hong Kong government has a zero tolerance policy against illegal drug use.

Drugs such as cannabis and ecstasy, which can be considered recreational drugs in other countries are all illegal in Hong Kong. They are strictly forbidden in the RCs and the University.



### If you need help and support, contact us

Students may contact SAO for any matters regarding sexual harassment:

#### Mr Charles CHAN

Tel: 3963 5256

Email: charleschan@hsu.edu.hk

#### Ms Amy CHU

Tel: 3963 5559

Email: amychu@hsu.edu.hk

Counselling services at the SAO are available if you need assistance and support on any of the matters above. Our counsellors can be reached at:

#### Dr Dacon DAI

Tel: 3963 5174

Email: dacondai@hsu.edu.hk

#### Ms Rita YIP

Tel: 3963 5593

Email: ritayip@hsu.edu.hk









#### Residential Student Leader Awards

Residential Student Leaders (RSLs) Award, formerly known as Residential Student Leaders Scholarships, is established to provide recognition of student's achievement in enriching students' residential life and a platform for students to demonstrate their talents to serve fellow residents.

RSLs demonstrated a genuine interest in residential life and are keen to build the RC community. They assist the RC Management Team, SAO and RCU in the development of the RC community through organizing activities, informal interaction with residents and promotion of floor bonding.







#### Residents' Associations

Residents' Associations (RAs) are resident-elected organisations. Each RA is responsible for building a sense of belonging and identity across the RC by organising activities. RAs work closely with the RC Management Team in building the RC community.

#### Sustainability Leaders

Sustainability Leaders promote green messages to the general public and gain hands-on experiences on conservation at the same time.

After a series of training, the Leaders will organised self-initiated campaigns for the RC communities and HSUHK. Our previous initiatives include:

- Designed and led eco-tours in Siu Lek Yuen
- Coastal cleaning
- Organised experiential workshops and education talks for the public and schools
- Designed virtual tour of biodiversity in Siu Lek Yuen







## Student Leadership



#### Floor Ambassadors Scheme

Floor Ambassador (FA) is a volunteer role in the RCs whose goal is to promote the bonding and cultivate a supportive network among residents of the same floor.

FAs will be nominated by Resident Tutors, who have a better understanding on the pulse and dynamics of the residential floors.

The recruitment of FAs takes place in September each year, with the flexibility to add or replace FAs anytime during the semester. Stay tuned to our announcements!



#### Fire Safety Marshal Programme

The programme aims to promote fire safety in the RC community through different initiatives such as organising educational campaigns and assisting in fire drills.

Serving as a Fire Safety Marshal not only acquires fire safety knowledge but also get yourself involved in the RCs before taking up a more sophisticated role.

#### Community Cultural Ambassador Program

The programme aims to promote Chinese & Hong Kong culture to residents from different parts of the world. Being a member of the organizing team will take part in joining or organizing a variety of social activities such as local tours, language classes, culture carnival and activities to enhance cultural exchange in the Residential Colleges.







## Sustainability @ RCs

Sustainability is a word that has aroused more and more attention in recent years and affects every aspect of our lives, including lifestyle and diet. To create a greener community in the colleges, different initiatives are implemented to support RCs' sustainable development on both the practical and ideological sides.









#### DISTINGUISHED GREEN FEATURES AT THE RCS

- 112 units of solar panels are installed to save 4.25% of total annual building energy consumption.
- Rainwater and grey water recycling system reduce 54.8% fresh water consumption.
- Bamboos and a variety of plants cover 42.8% of the RCs.
- 100% green coverage on the roof
- Bamboo is one of the most environmental-friendly materials and is extensively used at the RCs including the flooring and furniture.



#### RECOGNITIONS

The Residential Colleges are awarded the highest recognition from the Hong Kong Green Building Council, which recognises our commitment to environmental protection and sustainability.





#### FREECYCLYING CAMPAIGN

To encourage 4R's (Reduce, Reuse, Recycle, Replace), student residents can donate their used items in the campaign. At the same time, they can pick up items they need.

RCU will collaborate with NGOs to ensure remaining useful items can benefit the needy in the community.



#### **GEN 2011 PLANT AND CIVILIZATION**

This is the credit-bearing course in our RCs that encourage students to engage with the natural environment with proper awareness. Students will help to set up the urban farms in the RCs



#### RC SUSTAINABILITY LEADERS

RCs annually recruit passionate residents to serve as sustainability leaders for promoting sustainability and green living style in the RC community. With RCU's supports, the leaders are able to organise self-initiated activities for enriching students' residential life.

Signature events include upcycling workshops, coastal cleaning, forest bathing, etc.





#### THE COUNCIL CHAIRMAN BOWL

With generous support from the Council Chairman Dr the Honourable Moses Cheng, The Council Chairman Bowl was launched in 2017/18 and it has been one of the most popular events.

The Bowl aims at fostering inter-RC interaction, sportsmanship and team spirit among RC members. Members of the RCs, including student residents, Non-residential Members, RC Management Teams, and RC Fellows, participate in inter-RC competitions to fight for the glory of their RC.

The competitions in 2022/23 will be announced shortly. Please stay tuned to our website and announcements,







#### HIGH TABLE DINNERS

Among various RC events, High Table Dinner best represent the RC's collegiate system and tradition. All participants, including students, faculty, and guests, will wear a college gown.

A Keynote Speaker is invited to give a speech on a topic that interlinks the theme of the respective RC.

Participants will then enjoy a seated dinner and engage in meaningful conversations with each other.

High Table Dinners are either exclusive to an RC or on joint-RC basis.





## FLAGSHIP **EVENTS**



## SAFETY, SECURITY & SERVICES

#### **Keys & Doors**

- Bring your key card all the time. There is a HK\$100 fee for requesting our staff to open the door.
- If you lost your student card, you must report to the Registry immediately. You may obtain a temporary key card from the RCU by presenting the receipt issued by the Registry.
- Never lend your student card or other identification documents to others.
- Leaving a door unlocked will lead to theft or other serious consequences. Protect yourself and your roommates by keeping the doors locked.
- The RC Management Teams and their designated personnel may enter student rooms, with or without notice, to conduct cleaning, maintenance, inspection and other duties.

#### **Fire Safety**

The RCs are committed to providing a safe living environment to our residents. Smoke detectors and/or fire alarms are installed in each room and throughout communal areas. Security staff are available 24/7 to assist in any emergencies.

While there are robust fire safety measures, your awareness towards fire safety and cooperation is needed to keep us away from fire hazards:

- Naked fire, any type of ignitions, and open flames such as candles, are not allowed in any areas of the RCs
- No smoking is allowed at the RCs and within the campus.
- Never leave your cooking unattended. Corridors, lobbies, hallways, walkways and stairs should be kept clear at all times.
- Do not interfere with fire service installations, tamper with the fire sprinklers or hang things along the pipes.
- Never overload electrical sockets or adapters.
- Avoid prolonged charging and unplug the charger / power transformer immediately after use.
- Read the fire escape route and floor plan posted at your room.
- Join the Fire Safety Marshal Programme.
- Participate in the fire drill.

#### **Maintenace**

A team of professional staff is dedicated to maintaining the facilities of the Residential Colleges.

If you notice any defects in your room or within the Residential Colleges, please file a defect report at the security counter on the ground floor. Our staff will follow up as soon as possible.

#### Security

For assistance, please approach the security counter at the lobby on the ground floor, or call our 24-hour security hotline 3963 5801.

#### Internet

Both Local Area Network (LAN) and wireless network are available at the Residential Colleges. You may access the internet with your Windows username and password. Please refer to the ITSC user guide on setting up network.



The air-conditioning in student rooms and laundry service are charged usage-based. RC Coupon can be purchased at the following locations and the credits will be added to your student account instantly.



#### Laundry laundry.hsu.edu.hk

Laundry room is located at the LG floor in each RC.

Wash: \$5/cycle (max 8kg; each cycle takes around 35 minutes) Dry: \$1 every 5 minutes



User guide -->

#### Special Discount!

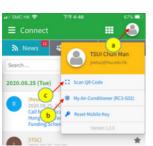
29 Aug - 31 Oct 2022 6:00 am - 12:00 noon everyday

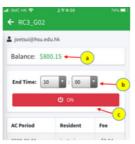
Wash: \$4/cycle

Dry: \$1 every 6 minutes

#### **Air-conditioning**

- 1. Click the avatar on HSUHK mobile app.
- 2. Click "My Air-Conditioner (RCX-XXX)"; or
- 3. Click "Scan QR Code" and scan the QR Code in your room
- 4. Set the end time of the air-conditioner.
- 5. Press "ON".
- 6. Press OFF to power off anytime.





User quide -->



#### **Communal Areas**

The communal areas are places you make interactions and meaningful conversations with other RC members.

Due to the pandemic, the opening hours of these venues are subject to change. Please visit RC website for the latest opening hours.



## Troubleshooting

#### I lost my student card and can't get into my room.

Report to the Registry as soon as possible.

Bring the proof issued by the Registry to the RCU and a temporary key will be arranged.



#### Where is the lost and found in the RCs?

Go to the RCU office on the ground floor in S H Ho Wellness College.

## Something provided by the RCs is broken/doesn't work.

File a maintenance report at the security counter at the lobby.



#### Someone smokes in the RC.

Smoking is prohibited in the University, including the RCs. Report to Resident Tutor, Associate Master, or RC Master immediately.

#### I am sick and want to see a doctor...

Check out the Appendix for a list of clinics and hospitals. You may seek help from your Resident Tutor as well.



#### May I change/swap rooms?

Room change within the same RC is allowed within the designated period only. Contact your Resident Tutor for details and endorsement.

#### My neighbor has been making noise...

Talk to the resident concerned and ask him/her to lower the noise. If the situation doesn't improve, please contact your Resident Tutor or security staff.

#### **SCORING SYSTEM**

To maintain the balance between students' residential needs and the value of RCs, Composite Point System is applied to assess the eligibility of applicants.

This system consists of 4 opponents:

- Home Distance from HSUHK;
- Participation in Campus Life;
- Outstanding Performance; and
- Contribution and Participation in Residential Life

RC Admission Policy will be reviewed regularly. Please visit RC website for the latest updates.



#### PROJECTED TIMELINE FOR 2023/24



For reference only. Please visit our website for latest information -->



## RC APPLICATION & ADMISSION

## Regulations of the RCs

#### **PREMABLE**

Residential life experience constitutes an important part of co-curricular learning. The establishment of Residential Colleges (RC) aims to provide a robust platform to empower and nurture the intellectual interflow, social engagement and global perspectives of our students through community living and learning. On top of their intellectual growth, residents are also able to sharpen their communication skills and self-management skills through residential life experience.

Under the Academic Regulations for Undergraduate Programmes, students are expected to observe all the rules and regulations of the University and uphold the image and reputation of the University by behaving in a disciplined and responsible manner. These Regulations, House Rules, and any additional rules stipulated by the Residential College Masters shall automatically apply to all residents at The Hang Seng University of Hong Kong (the University).

#### 1 Objectives

These Regulations aim to strengthen and foster the sense of responsibility and degree of maturity of residents in order to achieve the following objectives:

- 1.1. To ensure the safety of residents and the security of property and premises;
- 1.2. To foster and maintain a caring, mutually respectful and inclusive environment for residents with diverse backgrounds through communal living and learning;
- 1.3. To create an enriching platform and environment which facilitates residents' learning and whole-person development;
- 1.4. To promote the social and communal engagement of residents in order to build a solid sense of belonging to the RC and the University;
- 1.5. To support and enhance the healthy lifestyle and responsible global citizenship of residents and to strengthen their commitment to community service and sustainability.

#### 2 Safety and Security

- 2.1. Residents must comply with the rules relating to safety and security and avoid any behaviour which may pose any potential safety, health or environmental concern to others or the RC community. The Residential Colleges Unit (RCU) possesses the right to inspect and remove any items that create such concern.
- 2.2. Residents and their visitors are responsible for the safe keeping of their personal property. Residents should keep their personal belongings in safe places at all times and always lock their room door upon departure to minimize chances of theft. The University shall not bear responsibility for any loss of or damage to any items brought into the RC. Any unattended items may be disposed of at the discretion of the RCU.
- 2.3. To secure safety, security and a non-disturbing environment for all residents, and to ensure compliance with the Regulations mentioned herein, the SAO staff responsible for the RC management or their delegates, Residential College Masters, Associate Residential College Masters, or Resident Tutors may enter any room in the premises with or without notice at any time.
- 2.4. Only simple cooking/ flameless cooking is allowed in the floor common rooms. Naked fire and any type of ignition, such as candles and incense burners, are strictly prohibited within all areas of the RC. Unattended cooking is strictly prohibited at all times.
- 2.5. All incidents, irregularities or facility failures found should be reported to the RCU immediately.

#### 3 Respect for Others

- 3.1. Residents should be considerate towards others and courteous to all members of the RC community. They must refrain from behaviour or language which may cause disturbance or inconvenience to others or may infringe on the well-being and rights of others.
- 3.2. Any display containing obscene or intimating messages or images, or creating a feeling of threat, is not allowed.
- 3.3. Any action or behaviour that may interfere with the privacy, time to study and rest, or normal use of facilities by other users in the RC should be avoided.
- 3.4. Residents should not occupy or allow any other resident(s) or non-resident(s) to occupy or share any part of their assigned room or the unoccupied bed space of the room.
- 3.5. Residents should be properly attired at all times in common areas, which include but are not limited to the Communal Hall, Communal Room, Learning Commons, Student Hub, floor common rooms, corridors and lift lobbies.

#### 4 Ouiet Hours

- 4.1. The quiet hours last from 11:00pm to 7:00am.
- 4.2. Quiet hours will be extended to 24 hours a day starting from the first week prior to the examination period in the academic calendar.
- 4.3. Residents should keep their noise at a reasonable level at all times and should not cause nuisance to neighbours and fellow members.

#### 5 Smoking, Alcohol, Gambling, and Others

- 5.1. The University is a smoke-free campus. Smoking in any form and ignition of cigarettes, cigars or pipes in any form are strictly forbidden in any part of the premises of the RC.
- 5.2. Possession or use of any illegal and/or dangerous drugs as defined by the government ordinances of the HKSAR is strictly prohibited.
- 5.3. Consumption or possession of alcoholic beverages in any part of the RC without prior approval of Residential College Masters is prohibited.
- 5.4. Organisers who wish to serve alcoholic drinks during RC activities, whether formal or informal, must provide adequate supervision of the activity to avoid excessive drinking. Prior approval of Residential College Masters must be obtained. Residents under the age of 18 are not allowed to consume alcoholic drinks under any circumstances.
- 5.5.Gambling in any form and/ or possession of gambling instruments, such as mahjong and/ or mahjong tables, are prohibited in the RC.

#### 6 Hygiene and Cleaniness

- 6.1. It is the responsibility of residents to keep their rooms clean and tidy. Residents should clean their room regularly, including built-in washroom and shower unit, in order to ensure and maintain a safe and healthy condition of their rooms at all times.
- 6.2. Residents should keep the common rooms and all parts of the RC clean and tidy at all times, inclusive of the move-out period.

#### 7 Pets

7.1. Birds, fish, insects or other animals are not allowed to be kept at or brought into the RC.

#### 8 Visitors

- 8.1. Residents may invite visitors to visit the RC between 8:00am and 11:00pm.
- 8.2. All visitors (including non-residents, non-University members and residents of another RC) should register at the security counter at the G/F lobby when they enter and leave the RC. Using another student's card to enter the RC is strictly prohibited.
- 8.3. Residents should accompany visitors and be responsible for their behaviour during their visits in the RC. Hosts are held responsible for the behaviour of their visitors.
- 8.4. Visitors who are not University members must use the visitor card during their visit to the RC and must return the card before leaving the RC.

#### 9 Opposite Gender Visit

9.1 Residents should not enter the resident floors or rooms of the opposite gender from 11:00pm to 8:00am of the following day, all days of the week.

#### 10 Living in the Residential Colleges

#### 10.1. Change of Room

10.1.1. Requests for a change of RC and/ or room are normally not considered. Residents who have a genuine need to change their RC and/ or room during the residential period must consult their Resident Tutor. Such request should be specifically made and approved by the Residential College Master or his/her authorised delegates.

#### 10.2. Move-out

- 10.2.1. Residents are required to vacate their rooms on or before the deadline stipulated by the RCU, confirmation of withdrawal or termination of residency, out-bound exchange, leave of absence, deferment of study, discontinuation of study, dismissal or withdrawal from the University.
- 10.2.2. Extension of stay may be granted by discretion in a case-by-case manner.

#### 10.3. Resident card

- 10.3.1. A student card must be used by the designated resident only and is not transferable. Misuse or falsification of the card is strictly prohibited.
- 10.3.2. Residents must report to the Registry for any replacement of a lost/damaged card.

#### 11 Fees and Payment

- 11.1. All paid fees are non-refundable and non-transferable.
- 11.2. A fee will be charged for any loss/ damage of a visitor card or temporary card.
- 11.3. Residents are required to pay their fees or other payment by the deadline stipulated by the RCU. Late payment may result in suspension from the rights and privileges of residency and/ or from the use of services and facilities of the RC.
- 11.4. Only under special circumstances, refund of fee may be considered. Students concerned should submit a written request to the SAO with supporting documents for final approval by the Vice-President (Organisational Development).

#### 12 Property of the Residential Collges

12.1. Residents are required to keep all common facilities, furniture, fixtures and equipment of the RC in good condition and order. No furniture or equipment shall be removed without prior approval from the RCU. Residents must not interfere with or deface existing fittings, fixtures or furniture of the RC. Installation of any equipment or fixtures is not allowed. Residents will be required to compensate the University for any loss or damage caused to property of the RC, which results from deliberate acts or negligence of the residents concerned and their visitors.

#### 13 Commercial / Promotional Activities

- 13.1. Commercial and/ or promotional activities are not allowed in the RC. Sale of any goods and services is prohibited without prior approval of the SAO.
- 13.2. Mass distribution of promotional items without prior approval of the RCU is prohibited.
- 13.3. Only posters with the stamp of the SAO-RC can be placed in designated areas.

#### 14 Interpretation of the Regulations

- 14.1. The SAO reserves the right to interpret these Regulations and update the information without prior notice.
- 14.2. Residents are required to comply with the House Rules of the RC to enhance their communal living and learning in the RC.

#### 15 Violation of the Regulations

15.1. Violation of any of these Regulations may render the resident and student concerned liable to disciplinary procedures promulgated by the University.

### House Rules of the RCs

These House Rules serve as supplementary information to the Regulations of Residential Colleges (RC) and aim to enhance residents' living and learning in the RC. These Rules shall automatically apply to all residents at The Hang Seng University of Hong Kong (the University).

#### 1 Access Control

- 1.1. For safety and security reasons, residents shall scan their student cards to the smartcard reader when they enter the shuttle lift lobby (on the street level), the lift lobbies on the LG/F and G/F, and the laundry room in their respective RC.
- 1.2. To access their assigned student rooms, residents should scan their student cards to the door locks.
- 1.3. Residents who lose their student cards should report to the Residential Colleges Unit (RCU) as soon as possible and apply for a temporary card. Using another student's card to enter the RC is strictly prohibited.
- 1.4. Any charges paid for the loss or damage of a temporary card are non-refundable.

#### 2 Adding Value to a Student Account

- 2.1. Residents can use the value-adding machine at the shuttle lift G/F lobby or Learning Commons if they wish to transfer value from their octopus cards to their student accounts.
- 2.2. All value stored in the RC coupon of the student account is non-transferable and non-refundable.

#### 3 Visitors

- 3.1. Residents and visitors are required to register at the security counter, G/F lobby in their respective RC, when they enter and leave the RC. Each resident can register up to 5 visitors per visit.
- 3.2. No visitor is allowed to stay in the RC after 11:00pm. Visitors who stay in the RC after 11:00pm shall be regarded as over-staying and should leave immediately.
- 3.3. If visitors have a genuine need to stay in the RC after visiting hours, they can purchase tickets via the "Overnight Stay Visitors Scheme" with support from the host residents.
- 3.4. Residents should respect their privacy of roommate(s) and communicate with roommate(s) before inviting guests to their rooms.

#### 4 Floor Common Rooms

- 4.1. Residents should keep the floor common rooms clean at all times. Trash should be properly disposed of and the common rooms should be restored after use.
- 4.2. Residents should not remove or relocate any furniture, equipment, electrical appliances or others' belongings from the floor common rooms.
- 4.3. Residents should not leave their personal belongings and equipment in the floor common rooms.
- 4.4. To ensure food safety and hygiene, residents should be aware of the condition of their food stored in the refrigerators and remove expired and decayed items as soon as possible.
- 4.5. Only reheating and flameless cooking are allowed in the floor common rooms. In order not to trigger the fire safety system, residents should refrain from generating a considerable amount of

#### 5 Student Rooms

- 5.1. Cooking inside student rooms is strictly prohibited. Use of cookers, ovens, electrical grills and induction cookers is not allowed.
- 5.2. The furniture arrangement and layout plan of the student rooms may vary from room to room in order to optimize the use of space and safety requirements. Residents are not allowed to remove any of the furniture or alter the furniture set-up or layout plan. Residents will be required to compensate the University for any loss of and damage to the property of the RC or any removal costs incurred.
- 5.3. Drying should be limited to the laundry rooms. Hanging of water-dripping clothes is not allowed in the student rooms.
- 5.4. Hanging of any items at window blinds, window frames, pipes, conduits, fire sprinklers or any fixtures outside windows is not allowed.
- 5.5. Residents should not use any decorative items that may cause damage or malfunctioning to the windows/doors of the room.
- 5.6. In cases of spillage on carpets, residents should use dry towels gently to absorb the spilled liquid immediately, then remove the solid debris, if any, and use a wet towel to clean the spilled area of carpet.
- 5.7. Residents are responsible for cleaning and tidying up their student rooms. They may borrow a vacuum cleaner from the security counter at the G/F lobby with their student cards.
- 5.8. Residents should dispose of their garbage in the refuse collection area in their respective RC.
- 5.9. Residents should communicate with their roommate(s) to reach a consensus on their use of air-conditioning and sharing of incurred costs.

#### 6 Laundry Rooms

- 6.1. The e-payment system for laundry services allows residents to check the status and availability of laundry machines in their respective RC, pay the laundry fees, and check the balance of their RC coupons and their laundry payment records.
- 6.2. Residents should prepare foamless washing detergent for their own use.
- 6.3. Residents can only use the laundry machines when they are not in use or unoccupied.
- 6.4. Exceeding the weight limit will cause damage to the machines and users may be charged for the repair cost incurred and the improper use of the University's property.

#### 7 Roof Gardens and Balconies

- 7.1. The opening hours of the Roof Gardens and balconies are from 9:00am to 9:00pm.
- 7.2. Residents should refrain from making excessive noise on the floors, in the Roof Gardens and balconies at all times.
- 7.3. No climbing or leaning against the parapets is allowed.

#### 8 Emergency and Defects

- 8.1. In case of any defects or malfunctioning of facilities and/ or equipment found in student rooms or other public areas, residents should report to the security counter immediately.
- 8.2. For any emergency and incident, residents should report to the security guard at the G/F lobby as soon as possible:

• Lee Yick Hoi Lun Mosaic College: 3963-5808

• S H Ho Wellness College: 3963-5809

• Patrick S C Poon Amity College: 3963-5811

• Fung Yiu King Evergreen College: 3963-5810

#### 9 Fire Safety

- 9.1. Interference with fire safety devices and any act that will trigger fire alarm are strictly prohibited. Any items interfering with fire safety devices, such as fumigators in student rooms or public areas, should not be used and these items will be removed without prior notification.
- 9.2. Corridors, lobbies, hallways, walkways and staircases should be kept clear of furniture and any other objects, in order not to obstruct passage and escape routes for safety reasons. Any items found in these areas will be removed without prior notification.
- 9.3. Residents should retreat to the central concourse area outside the G/F lobbies by stairs immediately upon the sounding of fire alarms.
- 9.4. Residents are required to attend fire safety talk(s) and take part in fire drill(s).

#### 10 Information Technology (IT) Services and Devices

- 10.1. Residents should observe the Computer Use Policy of the University which can be obtained here.
- 10.2. Unauthorized WiFi hubs or routers are not allowed, except with the prior approval of the Information Technology Services Centre (ITSC).

#### 11 Electrical Appliances and Devices

- 11.1. For safety reasons, electrical appliances and devices with wattage higher than 1500 Watts, or generating smoke or smell, or posing a threat to safety or hygiene, such as ovens, heaters, grills and cookers, are not allowed to be brought into or used in the RC.
- 11.2. The total power supply of each student room is 30A. When the power supply is overloaded, the power supply system will be automatically shut down, resulting in suspension of the electricity supply to the student room concerned.
- 11.3. All electrical appliances and devices brought into the RC shall comply with the Electrical Products (Safety) Regulation defined by government ordinance of the HKSAR.
- 11.4. The SAO may request residents to remove any furniture or items that are not allowed in the RC or any items that may endanger others.

#### 12 Bicycles

12.1. Bicycles should be properly parked in the designated areas within the campus and should not be brought into/ kept in student rooms. Residents should park their bicycles at the parking lot outside Lee Quo Wei Academic Building (Block D) in the Main Campus.

#### 13 Room Decoratoin

- 13.1. Residents should not use any items to decorate their rooms that may cause damage to the walls/doors.
- 13.2. Before moving-out, residents should clean up and restore their student room to the original setting and condition of room to which they at first moved in. Otherwise, a cleaning charge will be imposed on the concerned residents.

#### 14 Violation of Regulations

14.1. Violation of any of these House Rules may render a resident and student liable to disciplinary procedures promulgated by the University.



Educational posters designed by Residential Colleges Unit

#### **Tates Cairn Tunnel Bus Stop**

272S, 277X, 286M, 307, 307P, 373, 680, 680A, 680X, N680, 681, 681P, 682, 682P 74X, 75X, 80X, 82P, 82X, 83X, 84M, 85M, 89C, 89D, 89X

#### By Taxi

Please tell or show the driver

"沙田小瀝源 香港恒生大學"

#### **HSUHK (Kwong Sin Street) Bus Stop**

65A, 65K, 808, 808P

Bus:

83K, 83S, 86, N182

#### **Driving Directions**

Please search "HSUHK Jockey Club Residential Colleges" on google map or scan the OR code to visit RC website





## TRANSPORTATION

## **USEFUL CONTACTS**

#### **Residential Colleges Unit**

Tel: 3963 5800

Email: rescolleges@hsu.edu.hk

Office Hour: Monday to Friday 09:00am - 12:30pm 01:45pm - 05:45pm

Closed on Saturday, Sunday and

public holidays

#### Student Affairs Office

Tel: 3963 5560

Email: sao@hsu.edu.hk

Office Hour: Monday to Friday 09:00am - 12:30pm 01:45pm - 05:45pm

Closed on Saturday, Sunday and

public holidays

#### 24-hour security hotline

Tel: 3963 5801

For emergencies or matters that need immediate attention after RCU office hours

#### Security counter of each RC

Lee Yick Hoi Lun Mosaic College:

S H Ho Wellness College:

3963 5808 Patrick S C Poon Amity College: 3963 5809 Fung Yiu King Evergeen College: 3963 5811 3963 5810

#### **Mailing Address**

(Your room number) (Name of your RC) HSUHK Jockey Club Residential Colleges Yuen Campus The Hang Seng University of Hong Kong 9 Hang Shin Link Siu Lek Yuen, Shatin, New Territories Hong Kong

# HOSPITAL, CLINICS & DENTAL CLINICS NEAR THE RCS

#### 香港恒生大學鄰近醫院及診所

Hospitals, Clinics and Dental Clinics Nearby the Hang Seng University of Hong Kong

| 醫院 Hospital                  | 地址 Location                         | 電話        | 單位性質             | 應診時間          |
|------------------------------|-------------------------------------|-----------|------------------|---------------|
|                              |                                     | Telephone | Unit Nature      | Opening hours |
| 威爾斯親王醫院急症室                   | 新界沙田銀城街 30-32 號                     | 26322211  | 公立醫院             | 24 小時         |
| Prince of Wales Hospital A&E | 30-32 Ngan Shing Street, Shatin, NT |           | Public Hospital  | 24 hours      |
| Department                   |                                     |           |                  |               |
| 仁安急症門診中心                     | 新界沙田大圍富健街 18 號                      | 2608 3355 | 私家醫院             | 24 小時         |
| Union Hospital Emergency     | 18 Fu Kin Street, Tai Wai, Shatin   |           | Private Hospital | 24 hours      |
| Medicine Centre              |                                     |           |                  |               |

| 診所 Clinic                  | 地址 Location                             | 電話<br>Telephone | 單位性質<br>Unit Nature | 應診時間<br>Opening hours     |
|----------------------------|-----------------------------------------|-----------------|---------------------|---------------------------|
| 康健醫務中心                     | 大圍大圍道 98 號天寶樓地下 7 號                     | 2693 1729       | 私家診所                | 星期一至日                     |
| Town Health Centre         | (A) | 2055 1725       | Private Clinic      | (包括公眾假期)                  |
| Iown Health Centre         | Shop No. 7 G/F Tin Po Building,98 Tai   |                 | r rivate cirric     | (Mon to Sun, incl. Public |
|                            | Wai Road, Tai Wai                       |                 |                     | Holidays):                |
|                            | wai Koad, i ai wai                      |                 |                     | 9:00am-12:00pm            |
|                            |                                         |                 |                     | 3:30pm-8:00pm             |
|                            |                                         |                 |                     | 9:30-11:30pm              |
| 廣源綜合醫務中心-                  | 新界沙田廣源村商場第四座 11 號                       | 26494466        | 私家診所                | 星期一至二、星期四                 |
| 麥永健醫生                      | 舗                                       |                 | Private Clinic      | 六 六                       |
| DR MAK WING KIN            | Shop 11, Block 4, Kwong Yuen            |                 |                     | (Mon to Tue, Thurs to     |
| DI WAR WING KIN            | Shopping Centre, Kwong Yuen Estate,     |                 |                     | Sat):                     |
|                            | Shatin.                                 |                 |                     | 8:30am - 1:00pm           |
|                            | Silutin.                                |                 |                     | 3:30pm – 8:30pm           |
|                            |                                         |                 |                     | 星期三及星期日                   |
|                            |                                         |                 |                     | (Wed and Sun):            |
|                            |                                         |                 |                     | 8:30am - 1:00pm           |
|                            |                                         |                 |                     | 每月第二、四個星期日                |
|                            |                                         |                 |                     | (Every Second, Forth      |
|                            |                                         |                 |                     | Sunday):                  |
|                            |                                         |                 |                     | 休息 Closed                 |
| 西醫鄭叔通                      | 新界沙田廣源村商場第四座 12 號                       | 26492920        | 私家診所                | 星期一至星期五                   |
| Dr. Gary S.T. Cheng        | 舖                                       |                 | Private Clinic      | (Mon to Fri):             |
| ,                          | Shop 12, Block 4, Kwong Yuen            |                 |                     | 9:00am - 8:00pm           |
|                            | Shopping Centre, Kwong Yuen Estate,     |                 |                     | 星期六 (Sat):                |
|                            | Shatin.                                 |                 |                     | 9:00 am - 12:30pm         |
|                            |                                         |                 |                     | 星期日 隔周營業(Sur              |
|                            |                                         |                 |                     | Every two weeks):         |
|                            |                                         |                 |                     | 9:00am - 12:30pm          |
|                            |                                         |                 |                     | 公眾假期                      |
|                            |                                         |                 |                     | (Public Holiday):         |
|                            |                                         |                 |                     | 休息 Closed                 |
| 廣源牙科醫務所                    | 沙田廣源商場 4 座 6 號舖                         | 26461681        | 私家診所                | 星期一至 星期五:                 |
| Dr.MAK WING YIU            | No 6, Block 4, Kwong Yuen Shopping      |                 | Private Clinic      | (Mon-Fri)                 |
|                            | Centre, Shatin                          |                 |                     | 10:00am - 8:00pm          |
|                            |                                         |                 |                     | 星期六 (Sat):                |
|                            |                                         |                 |                     | 10:00am - 1:00pm          |
|                            |                                         |                 |                     | 公眾假期                      |
|                            |                                         |                 |                     | (Public Holiday):         |
|                            |                                         |                 |                     | 休息 Closed                 |
| 愉康醫務中心                     | 新界沙田圓洲角愉翠苑商場 124 號                      | 22780000        | 私家診所                | 星期一 至 星期五(Mo              |
| Dr. Yang Yan Ming, Michael | 舖愉康醫務中心                                 |                 | Private Clinic      | to Fri):                  |
|                            | Shop 124 Yu Hong Medical Centre,        |                 |                     | 9:00am – 1:00pm           |
|                            | Yu Chui Shopping Centre, Yu Chui        |                 |                     | 4:00pm – 7:00pm           |
|                            | Court, Yuen Chau Kok, Sha Tin, New      |                 |                     | 星期六(Sat):                 |
|                            | Territories                             |                 |                     | 9:00am - 1:00p            |
|                            |                                         |                 |                     | 星期日,公眾假期                  |
|                            |                                         |                 |                     | (Sun, Public Holiday):    |
|                            |                                         |                 |                     | 休息 Closed                 |



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### Welcome to our Living-and-Learning Communities





